

Property Policies & House Rules - Mauna Lani Terrace D201

To ensure a comfortable and enjoyable stay for all guests, please review the following policies:

Check-In & Check-Out

- Check-in: After 4:00 PM
- Check-out: By 10:00 AM
- Early check-in or late check-out may be available upon request and cannot be guaranteed. Additional fees may apply.

Occupancy

- Maximum occupancy is limited to 4 guests, including children.
- Only registered guests are permitted on the property overnight.

Cancellation Policy

- Cancellations made 30 days prior to arrival will receive a full refund, minus applicable service fees when applicable
- Cancellations within 14 days of arrival are non-refundable.
- No refunds will be issued for early departures, weather-related events, or circumstances beyond our control.

Pet Policy

- Pets are not permitted on the property.
- Service animals are permitted in accordance with applicable laws.

Smoking Policy

- This is a non-smoking property, including the lanai.
- Smoking of any kind (including vaping) is strictly prohibited.
- A minimum cleaning fee will be charged if this policy is violated.

Noise & Quiet Hours

- Please respect our neighbors and observe quiet hours from 9:00 PM to 8:00 AM.
- Parties, events, or excessive noise are not permitted.

Property Care

- Please treat the condo and furnishings with care.
- Guests are responsible for any damage beyond normal wear and tear.
- Furniture and beach equipment should not be removed from the property.

Parking

- Parking is provided in designated areas only.
- Unauthorized vehicles may be towed at the owner's expense.

Safety & Liability

- Use of the beach, ocean, pool, and amenities is at your own risk.
- Children must be supervised at all times.
- The property owner is not responsible for lost or stolen items.

Compliance & Termination

- Failure to comply with these policies may result in immediate termination of the reservation without refund.